

CHASING DT C PRO

Robotic Pool Cleaner

EN User Manual - Corded Version

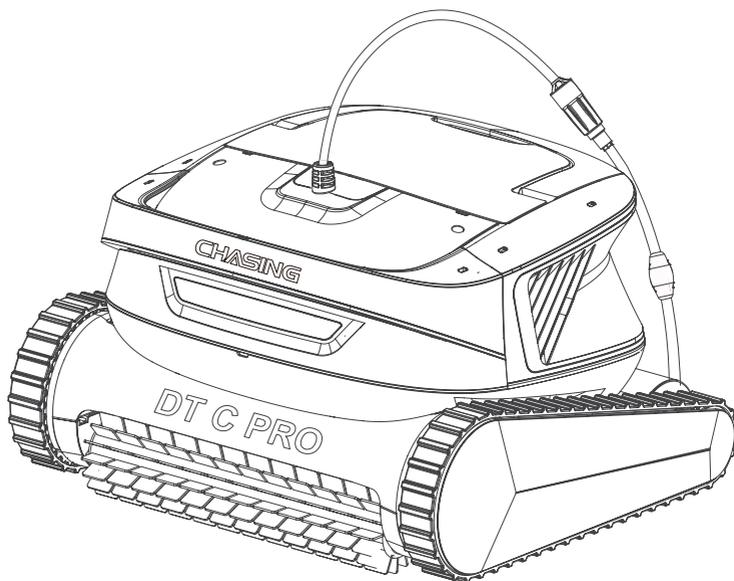


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Disclaimer

Please read this Disclaimer carefully before using CHASING DT C PRO. By using the product, it shall be deemed as the approval and acceptance of all contents of this Disclaimer.

CHASING and The POPS Group Pty Ltd will not be liable for any personal injury or property damage (including direct or indirect damage) caused by the following reasons when using this product:

1. Damages due to the operation by the operator in poor physical or mental condition.
2. Personal injury and property loss caused by the subjective intention of the operator.
3. Compensation for any damage arising from accidents.
4. Failure to follow the correct guidance of this Manual to assemble or operate the product.
5. Other damage caused by improper operation of the Cleaner due to self-modification or replacement with accessories or parts not manufactured by CHASING.
6. Damage caused by using products not manufactured by CHASING or imitated on the products of CHASING.
7. Compensation for damages caused by operation error or subjective misjudgment of the operator.
8. Improper operation caused by natural wear, corrosion, wire aging and other problems of the Cleaner.
9. Other losses not covered in the scope of responsibilities of CHASING and The POPS Group Pty Ltd.

Precautions

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⚠ Warning: Please read the User Manual carefully, and operate the product according to the instructions herein. The Company will not be responsible for any losses or injuries caused by improper operation.

⚠ Warning: Due to its limited protection rating, the power box should not be put into water, but placed in a dry and cool place 3m away from the pool edge and at least 0.1m above the ground, and protected from direct sunlight. Moreover, the power box needs to be reliably grounded and must be connected to a circuit with ground fault circuit interrupter (GFCI), and the GFCI shall be tested for normal operation before use.

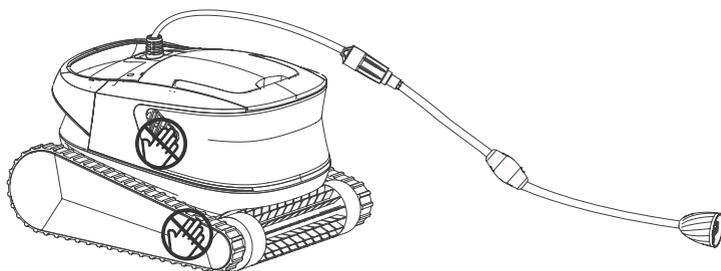
⚠ Warning: Children are not allowed to use this product without supervision by their parents.

⚠ Warning: The parts of this product can only be disassembled and repaired by authorised and trained professionals of the dealer, otherwise warranty will be invalid and personal injury may be caused.

⚠ Warning: If the Cleaner and power box are used at temperatures higher than the specified operating temperature or exposed to intense sunlight for a long time, their high-temperature protection will be triggered, making them powered off, or in severe cases, causing damage to the product.

⚠ The Cleaner cannot be used in other working environments but only in the water of the pool. No one is allowed to enter the pool while the Cleaner is working.

⚠ Do not touch the rotating part directly with your hands while the Cleaner is working.



⚠ When putting the Cleaner into or taking it out of water, hold the handle and do not pull up the tethering cable directly.

⚠ Do not use this product in the pool if liquid flocculant or other clarifying agents are added in the water, because the filter of the Cleaner may be blocked or damaged.

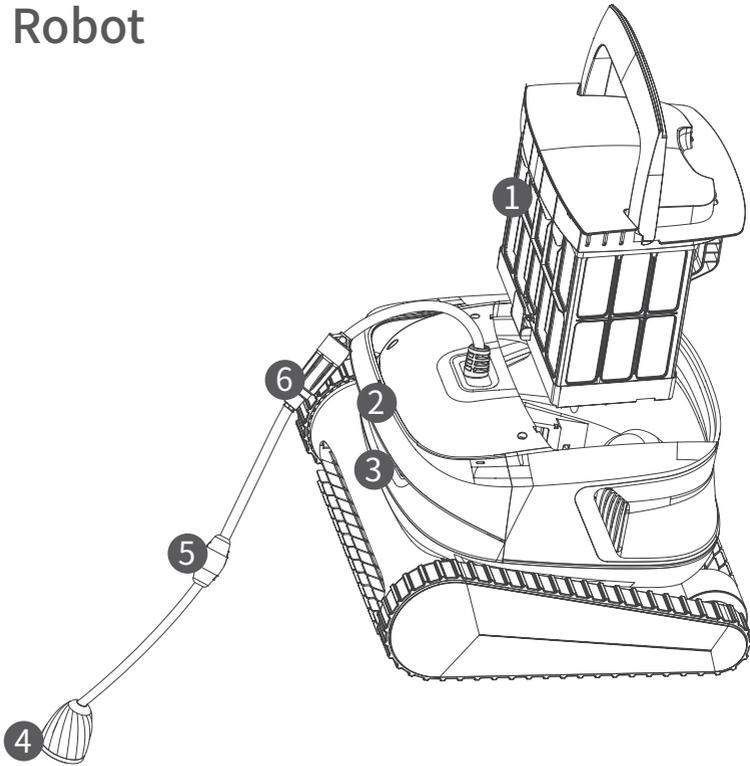
⚠ Please use the Cleaner in the following calibrated environment:

Operating depth	0.5-3 m
Operating temperature	10-35°C
pH	7-7.8
Salt	Max. 5,000 ppm
Chlorine	Max. 4 ppm

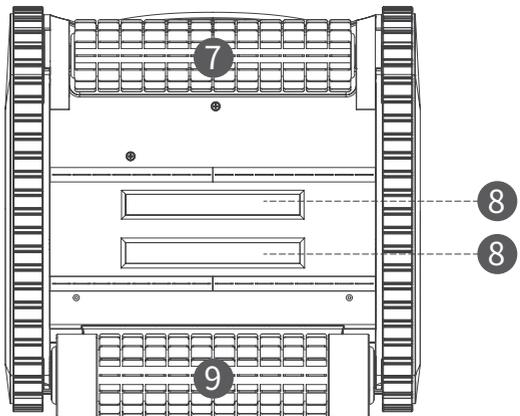
Main Components

Robot

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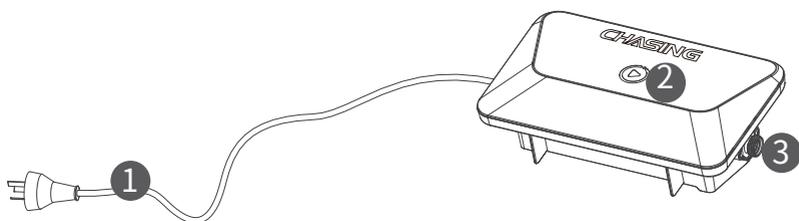


1. Filter basket
2. Handle
3. Indicator
4. Tethering cable connector
5. Tether float
6. Swivel
7. Active brush
8. Water inlet
9. Driven brush

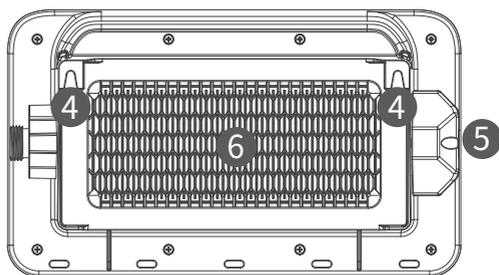


Power Box

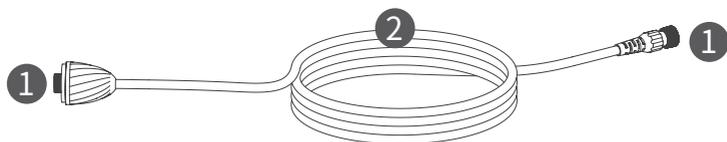
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1. Power cord
2. ON/OFF button
3. Tethering cable port
4. Hanger hole
5. Power cable port
6. Heat sink



Tethering Cable

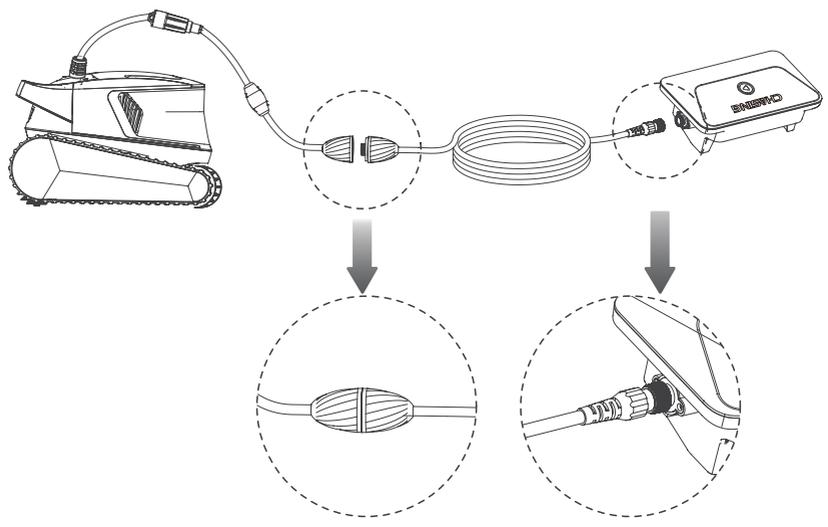


1. Tethering cable port
2. 12m tethering cable

Connection and Operation

① Connection and Operation

1. Connect the 12m tethering cable to the Cleaner and the power box respectively and tighten the nuts.

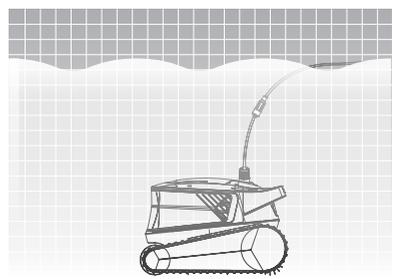
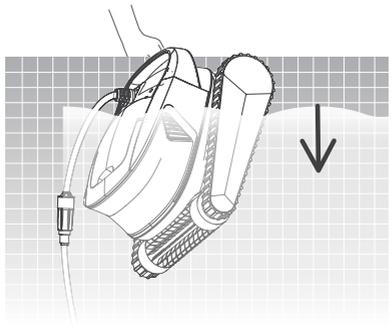


* The power box should be placed in a dry and cool place at least 3m away from the pool edge (placed on a table or hung on the wall), and protected from direct sunlight.

⚠ Note:

1. After turning on the robot, place it steadily on a flat surface and wait about 20 seconds for it to complete the self-inspection and sensor calibration.
2. Do not shake the robot or float it in water during this period, otherwise calibration may fail and the robot might not start.
3. Once the robot indicator is set in standby mode, put the robot into the pool for use.

2. Put the Cleaner in the pool and start cleaning after it sinks to the pool floor.

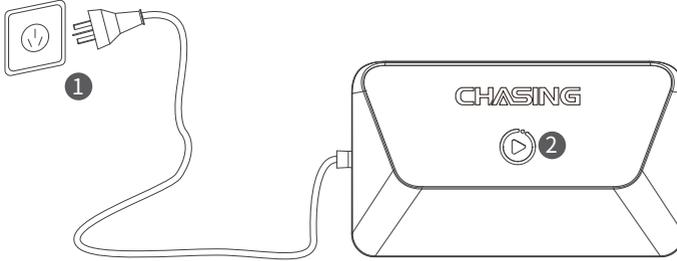


* Appropriate length of tethering cable should be placed into water to allow the Cleaner to clean all areas of the pool. If the tethering cable in the water is not long enough, the Cleaner may tilt its head or fail to clean the pool.

3. Do not pull the Cleaner out by grasping the swivel by hand. Do not strike the swivel strongly.



3. Plug the power cord on the left side of the power box into the power supply ① (AC 100-120V / 200-240V, 50-60Hz), and then the yellow light of the ON/OFF button ② of the power box will always be on and the Cleaner will reach standby state.



② Indicator Definition

■ Cleaner

Functions	Display on DT C PRO Main Unit
Self-checking	White light flowing
Standby in water	Yellow light flowing
Not in water	Orange light flowing
Pause cleaning	Green light steady on
Cleaning in progress	Green light flowing
Abnormal Cleaner	Refer to the "Error Details"

■ Power Box

ON/OFF Button

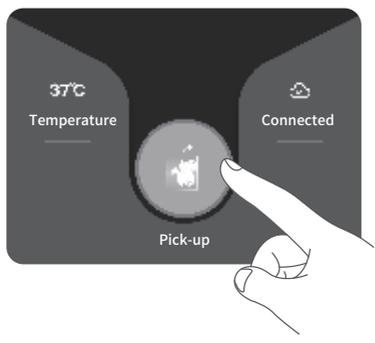
Functions	Display on DT C PRO Power Box
Standby	Yellow light steady on
Cleaning in progress	Green light steady on
Pause cleaning	Green light breathing
Abnormal Cleaner	Flash in Red
Firmware Upgrade	White light breathing
Reset successfully	Blue light flashing three times

■ Error Details

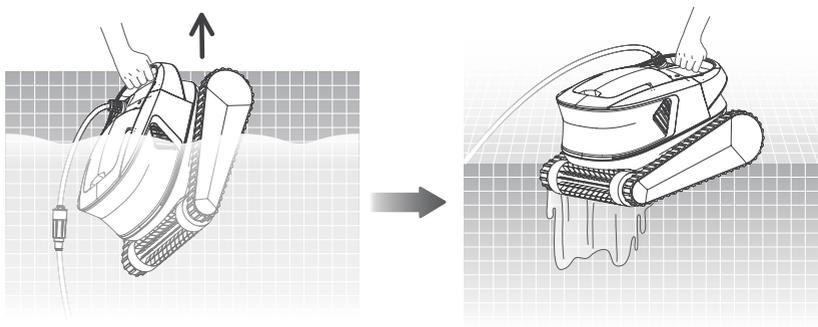
Error Description	Display on DT C PRO Main Unit
Robot not in water	Orange light flowing
Abnormal operating voltage	Red light steady on
Accelerometer failed	Red light steady on
Angular accelerometer failed	Red light steady on
Drive motor blocked	Blue light steady on
Left pump motor blocked	Red light steady on the right, while purple light steady on the left
Right pump motor blocked	Red light steady on the left, while purple light steady on the right
All pump motors blocked	Purple light steady on
Abnormal robot communication	No light display

③ After Cleaning

1. The Cleaner can stop at the water line of the pool through the "Pick-up" function of the APP.



2. Hold the Cleaner's handle and pull it out of water, and sit it on the pool edge for 10-20 seconds to drain the water out.



* Do not pull the tethering cable directly on the water surface to avoid breakage and damage.

APP



EN ① Download of CHASING GO3 APP

CHASING GO3 APP:

(Applicable to iOS 11.0/Android 7.0 and above)
Scan QR code to download or visit the iOS App Store/Google Play/CHASING official website to download.

② Bluetooth Connection

1. Select "DT C PRO" on the "Device Selection" page.



2. Click "To Connect".



3. When finding a new device, click on it to connect, and then enter the "Home" page after successful connection.

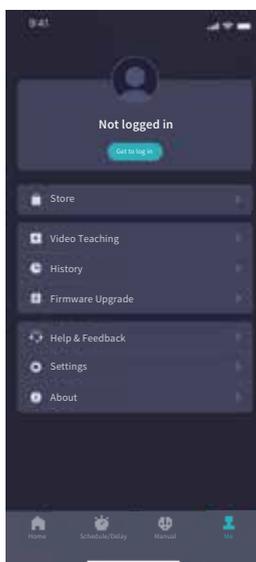
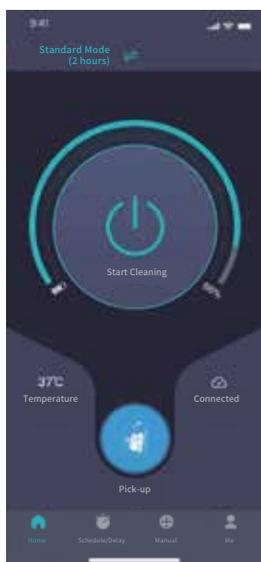


3 Home

4 Manual Mode

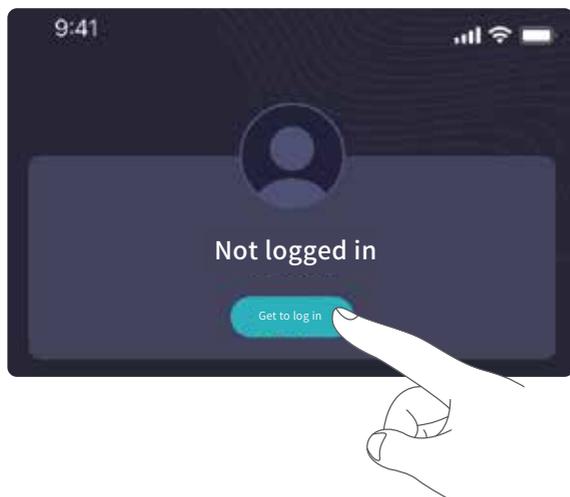
5 Me

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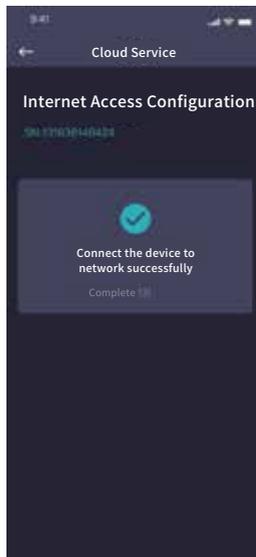
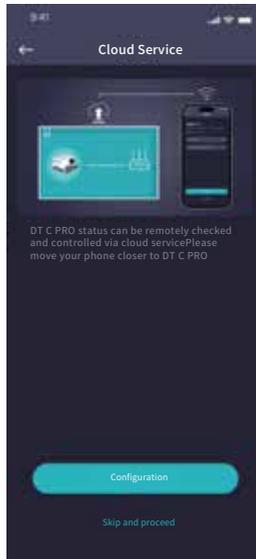
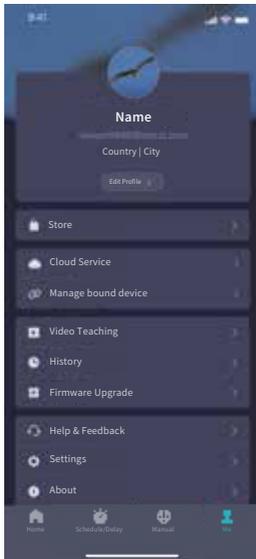


6 Remote Control

1. It is required to log in to your CHASING account before enabling "Remote Control".

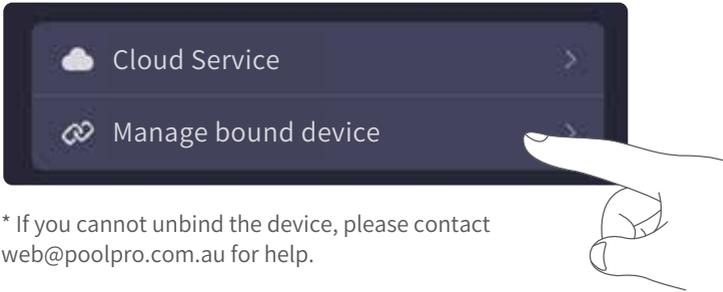


2. In the "Cloud Service" interface, follow the prompts to connect the Cleaner to the network, and then apply the remote control function.



3. You can unbind the devices and add new devices in the "Manage Devices" section.

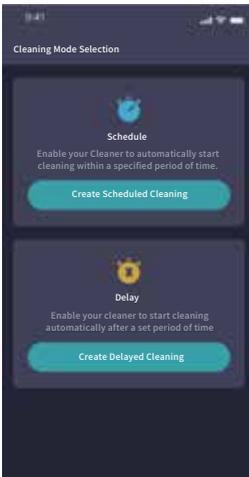
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* If you cannot unbind the device, please contact web@poolpro.com.au for help.

7 Preset

When the Cleaner is in standby state and placed in the pool, you can create Preset Cleaning and schedule cleaning routines.



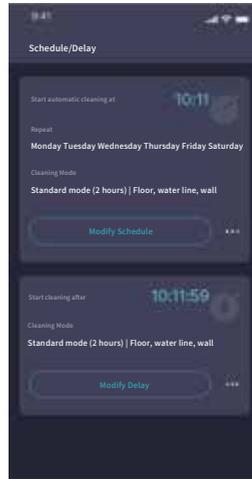
Create a Preset Cleaning Plan



Enter the Create Timer screen



Enter the Create Delay screen

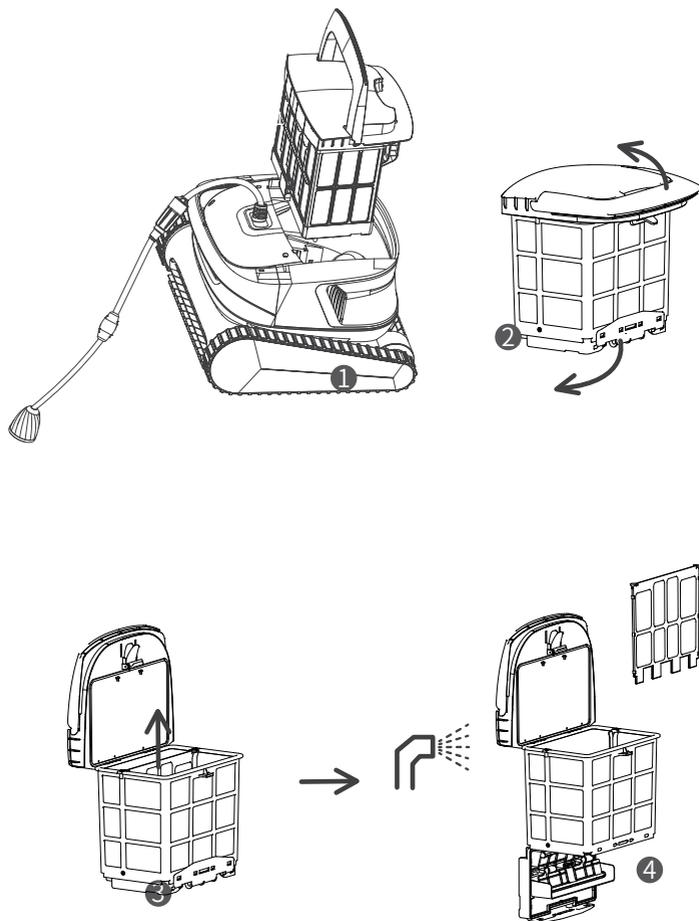


Complete the Preset Cleaning Plan

Routine Maintenance

Clean the Filter Screen

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* To ensure the cleaning performance of the Cleaner, it is recommended to replace the filter screen at least every three months during use.

Storage

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If the Cleaner will not be used for a long time, please follow the following steps:

1. Clean the filter basket thoroughly and place it inside the Cleaner;
2. Make sure there is no water left in the Cleaner;
3. Store indoors in a cool and dry place away from direct sunlight at 5-45°C.

Troubleshooting

Faults	Possible Causes	Troubleshooting
The tethering cable is knotted	The tethering cable is not spread out correctly	Unplug the power cord of the power box and reorganise the tethering cable
	There are obstacles in the pool	Remove obstacles
	The Cleaner runs for a long time	Manually organise the tethering cable
The Cleaner does not start up	There is no voltage from wall outlet	Check the wall outlet for voltage
	The power cord is not plugged in properly	Plug in the power cord
	The cable is not connected between the power box and the Cleaner	Check whether the cable is connected properly
	The Cleaner is not put in water	Put the Cleaner into water
	The track is stuck by foreign object	Check whether the track tyre is stuck and remove foreign object
The Cleaner moves but fails to clean the pool effectively	The Cleaner or power box is electrically damaged	Check the error code and contact the after-sales dealer
	The filter basket is blocked	Clean the filter basket
The Cleaner cannot climb walls	The impeller is blocked by foreign object	Check whether the impeller is blocked and remove foreign object
	The temperature or pH value is inappropriate	Use the Cleaner in a pool with the required temperature and pH
	There is algae growth on walls	Check the chemical level in the water and scrub the walls
	The filter basket is blocked	Clean the filter basket
The Cleaner only cleans a portion of the pool	The power box is placed improperly	Position the power box properly so that it can reach all areas of the pool
	The tethering cable is not long enough	Unplug the power cord of the power box and reorganise the tethering cable
	The filter basket is blocked	Clean the filter basket
	There are obstacles in the pool	Remove obstacles

Product Parameters

Cleaner dimensions	398 * 405 * 253 mm
Cleaner weight	6.5 kg
Power box size	290 * 170 * 103 mm
Power box weight	1.5 kg
Cable length	15 m
Rated input voltage	AC 100-120V / 200-240V , 50-60Hz (The actual applicable voltage can be found on the product label.)
Input power	Max. 150W
Operating depth	0.5-3 m
Optimum applicable area	100-150m ²
Cleaning zone	Floor, wall, water line
Filtering flow	Up to 320 L/min
Filtering accuracy	180µm (optional for 50µm)
Filter basket capacity	4.1L
Moving speed	12 m/min
Preset start	Supported
APP	Supported
Water temperature display	Supported
Remote control	Supported
Manual Mode	Supported

Product Registration

Please register your product online at www.poolpro.com.au/product-registration.

The Manual is subject to change without prior notice.

Warranty

- The Australian warranty for the Chasing DTC Pro robotic pool cleaner covers manufacturer's defects in materials and workmanship for:
 - 3 years on the main body, PCBA, power supply and adapter, floating cable, power cord and indicator light
 - 2 years on drive motor and pump motor
 - 12 months on filter basket, track and roller brushIf the product is used in a commercial setting, all warranty periods are 12 months.
- The warranty is only valid for the original purchaser and is non-transferable.
- Adverse operating conditions beyond the control of the manufacturer such as improper voltage, excessive ambient temperature or any condition that adversely affects the performance of the equipment will render this warranty null and void.
- Defective equipment must be returned to the authorised dealer as soon as the purchaser becomes aware of the defect and all transport costs must be prepaid.
- Neither the manufacturer nor the authorised dealer shall be responsible for any goods damaged in transit.
- Any liability of the manufacturer pursuant to the Trade Practices Act 1974, as amended for a breach of a condition or warranty shall be limited to replacing or acquiring the equipment (or part thereof) where the same has been supplied.
- The maximum liability incurred by the manufacturer shall not in any case exceed the contract price for the equipment or the product parts or components thereof claimed to be defective. Further, the manufacturer shall not be liable for any loss, damage or delay directly or indirectly caused by any malfunction of or defect of or failure of the equipment other than as expressly provided in this warranty.
- The manufacturer and authorised dealer will not be held liable for damage caused to the pool surface and coping materials.
- Keep your original purchase invoice and serial number in a safe place.

Warranty is void under the following circumstances:

- Incorrect operation of the unit by not following correct instructions.
- Improper maintenance and balancing of pool water.
- Damage caused to the robot due to misuse or damage caused by any other means than manufacturer defect.
- If the robot is repaired or serviced by an unauthorised dealer or serviceman.
- If a fault occurs in the operation of the machine by using non-genuine accessories.
- If the robot has been misused, neglected, damaged or altered in any way.

To submit a warranty request, visit www.poolpro.com.au/serviceclaim.